Tennant T12

Record observations for service. This sheet does not diagnose or authorize repairs.

Use only information already available from a safely stopped machine. Do not run a faulty machine to complete this sheet. Follow the matched manual and workplace shutdown procedure; do not open protected parts, bypass interlocks or test live circuits.

1 Identify the machine and document

Full model / product or order number

Date / reporter (keep private)

Serial / asset reference (share privately)

Power / deck / panel / fitted options

Manual number / revision / region / page

2 Capture the existing symptom

Full fault text and code; region / configuration; function that stopped; whether a separate warning appeared.

Exact message / code / indicator / beep pattern

What happened, when it began, and which functions still worked

Visible pattern / operating context / recent changes

3 Separate observations from a suspected cause

What was actually observed (include what is unknown)

Any earlier action, who performed it, and the result (or write None)

4 Prepare the handoff

Question for qualified service / source correction needed

Scope reminder: Both regional manuals show T12 and T12XP in the fault section. Their selected F-code meanings agree; this does not make every procedure interchangeable. Match the regional edition, battery option and machine data plate. Individual serial applicability remains unconfirmed.

Document references: 9009910, Rev. 11 (12-2024), printed p. 34; PDF p. 36; 9009918, Rev. 10 (06-2025), Europe edition, printed p. 34; PDF p. 36.

Open model reference, source links and safety limits | Equipment Help

Model reference