Tennant T500 / T500e

Record observations for service. This sheet does not diagnose or authorize repairs.

Use only information already available from a safely stopped machine. Do not run a faulty machine to complete this sheet. Follow the matched manual and workplace shutdown procedure; do not open protected parts, bypass interlocks or test live circuits.

1 Identify the machine and document

Full model / product or order number

Date / reporter (keep private)

Serial / asset reference (share privately)

Power / deck / panel / fitted options

Manual number / revision / region / page

2 Capture the existing symptom

Copy T500 or T500e exactly; control panel; steady versus flashing LED positions; pickup versus solution flow.

Exact message / code / indicator / beep pattern

What happened, when it began, and which functions still worked

Visible pattern / operating context / recent changes

3 Separate observations from a suspected cause

What was actually observed (include what is unknown)

Any earlier action, who performed it, and the result (or write None)

4 Prepare the handoff

Question for qualified service / source correction needed

Scope reminder: This article now uses the T500 manual linked under North America - English (United States) on Tennant's official T500 product page. T500e has a separate operator manual. Match the actual panel, scrub head, battery and fitted options; an individual serial-number match has not been established.

Document references: 9015223, Rev. 07 (07-2024), printed pp. 32-33; PDF pp. 32-33; Same manual, printed p. 54; PDF p. 54.

Open model reference, source links and safety limits | Equipment Help

Model reference